

## Implementation Guide

# Public Health Information Network Messaging System (PHINMS)

**Version: 2.8.02** 

Prepared by:

**U.S. Department of Health & Human Services** 

**November 1, 2012** 



#### **EXECUTIVE SUMMARY**

Public health involves many organizations throughout the PHIN (Public Health Information Network), working together to protect and advance the public's health. These organizations need to use the internet to securely exchange sensitive data between varieties of different public health information systems. The exchange of data, also known as "messaging" is enabled through messages created using special file formats and a standard vocabulary. The exchange uses a common approach to security and encryption, methods for dealing with a variety of firewalls, and internet protection schemes. The system provides a standard way of addressing messages being routed securely while providing a consistent confirmation of message exchange.

The Public Health Information Network Messaging System (PHINMS) sends and receives sensitive data over the internet to the public health information systems using Electronic Business Extensible Markup Language (ebXML) technology securely.

The PHINMS Implementation Guide provides instructions for installation and basic configuration of the PHINMS 2.8.02 software; advance configuration procedures are located in the PHINMS Technical Guide.



## REVISION HISTORY

VERSION #	IMPLEMENTER	DATE	EXPLANATION
0.1	Lawrence Loftley	12-16-2008	Implemented 2.8.02Implementation Guide.
0.2	Tavan Jones	12-16-2008	Review
0.3	Rajeev Seenappa	12-16-2008	Review
1.0	Tom Brinks	12-17-2008	Final review and approval
1.1	Dawn Fama	11-09-2010	Revision for 2.8.01SP1release
1.2	Dawn Fama	03-20-2012	Revision for 2.8.01 HF3 release
1.3	Dawn Fama	09-28-2012	Revision for 2.8.02 release



## TABLE OF CONTENTS

1.0	Intr	oductionoduction	9
	1.1	References	9
	1.2	Communiqués	9
2.0	Inst	allation Requirements	10
	2.1	PHINMS 2.8.02 Tests	10
	2.2	System Requirements	10
	2.3	Apply for a Digital Certificate	11
	2.4	Request PartyID	11
3.0	Dow	vnload & Install the PHINMS Software	12
4.0	Upg	rade PHINMS Software	22
<b>5.0</b>	Con	figure SQL Databases	30
6.0	Sen	der Information	31
	6.1	Ping Loopback	32
	6.2	Configure CDC Staging Receiver Route Map	33
	6.3	Ping a Valid PHINMS Route	
	6.4	Email CPA File	39
	6.5	Export the CPA file	39
	6.6	Send Test Payload Message	40
7.0	Rec	eiver Information	
	7.1	Configure WorkerQ	44
	7.2	Create Service and Action Pair	47
8.0	Uni	nstall PHINMS 2.8.02	51
9.0	Add	itional Features	53
	9.1	Import CPA	53
	9.2	View Receiver Logs	53
	9.3	View Sender Logs	53
	9.4	Import Trusted Certificate	53
	9.5	Import JDBC JAR Files	54
	9.6	Change Login Password	54
	9.7	Sender and Receiver Alarms	54
	9.8	Alarm Resolution	55
	9.9	Folder-Based Polling	56
	9.10	Transport Queue Auto Delete	57
		Worker Queue Auto Delete	
	9.12	Secondary Receiver Decryption Certificate	58
		Secondary Sender Certificate	
	9.14	VeriSign LDAP Functionality	59



## LIST OF FIGURES

Figure 3.1. Log On As	. 12
Figure 3.2. Phinms 2.8.02 FTP downloads	
Figure 3.3. FTP log on	
Figure 3.4. Phinms 2.8.02 FTP Windows Build	
Figure 3.5. File Download - Security Warning	
Figure 3.6. Install Shield Wizard Preparation Screens	
Figure 3.7. End User Agreement Screen	
Figure 3.8. New Installation or Upgrade Screen	
Figure 3.9. The target directory will be created	
Figure 3.10. PartyID and Domain Name Screen	
Figure 3.11. Port Numbers Screen	
Figure 3.12. Register this PHINMS instance with PHIN/CDC	. 17
Figure 3.13. Installation Package screen	
Figure 3.14. Installation	
Figure 3.15. Setup Shortcuts	. 19
Figure 3.16. PHINMS Installation Options	. 19
Figure 3.17. PHINMS Processing	. 20
Figure 3.18. PHINMS Installation Finished	. 20
Figure 3.19. PHINMS Console Login Screen	
Figure 3.20. PHINMS Console	. 21
Figure 4.1. Install Shield Wizard Preparation Screens	. 22
Figure 4.2. End User Agreement Screen	
Figure 4.3. New Installation or Upgrade Screen	. 23
Figure 4.4. The target directory will be created	
Figure 4.5 The Upgrade location	
Figure 4.6. Port Numbers Screen	. 25
Figure 4.7. Installation Package screen	
Figure 4.8. Installation	
Figure 4.9. Setup Shortcuts	. 26
Figure 4.10. PHINMS Installation Options	. 27
Figure 4.11. PHINMS Processing.	
Figure 4.12. PHINMS Installation Finished	
Figure 4.13. PHINMS Console Login Screen	
Figure 4.14. PHINMS Console	
Figure 6.1. CDC PHINMS Topology	
Figure 6.2. PHINMS 2.8.02Console	
Figure 6.3. PHINMS Ping	
Figure 6.4. Ping Message	
Figure 6.5. PHINMS 2.8.02Console	
Figure 6.6. Sender Configuration	
Figure 6.7. Route Map Item	
Figure 6.8. CDC Route Map Configuration	
Figure 6.9. CDC Route Map	. 36



Figure 6.10. CDC Route Configuration Successful	36
Figure 6.11. Restart PHINMS Console	37
Figure 6.12. PHINMS 2.8.02Console	37
Figure 6.13. PHINMS Ping	38
Figure 6.14. Ping Message	38
Figure 6.15 PHINMS Tools Option	39
Figure 6.16. Export Route CPA	
Figure 6.17. PHINMS 2.8.02Console	41
Figure 6.18. PHINMS Ping	41
Figure 6.19. Security Options	42
Figure 6.20 Send Message	43
Figure 6.21. New Message Notification	43
Figure 7.1. PHINMS 2.8.02Console	44
Figure 7.2. Receiver Configuration - Database	45
Figure 7.3. Database Item	45
Figure 7.4. Queue Maps	46
Figure 7.5. Queue Map Item	
Figure 7.6. WorkerQ Database Configuration Successful	47
Figure 7.7. PHINMS 2.8.02Console	48
Figure 7.8. Service Map	48
Figure 7.9. Service Map Item	
Figure 7.10. Service and Action Added	49
Figure 7.11. Service and Action Successful Configuration	50
Figure 7.12. Service Map Item	50
Figure 8.1. PHINMS Uninstaller screen	51
Figure 8.2. Application Uninstaller	
Figure 8.3. Successful Uninstall	52
Figure 8.4. PHINMS install directory	52
Figure 9.1. Alarms	
Figure 9.2. Alarm Resolution	
Figure 9.3. Alarm Successfully Processed	56



## LIST OF TABLES

Table 1. References	9
Table 2. JDBC Drivers	
Table 3. SDN PHINMS Digital Certificate Activities	
Table 4. WorkerQ Database Tag Values	



#### ACRONYM LIST

CDC Centers for Disease Control and Prevention

CPA Collaboration Protocol Agreement
CPS Certification Practice Statement

ebXML Electronic Business Extensible Markup Language

FAQs Frequently Asked Questions

FTP File Transfer Protocol

HF3 Hot Fix 3 (installs with 32 and 64 bit versions of java)

JDBC Java Database Connectivity

LDAP Lightweight Directory Access Protocol

PC Personal Computer PartyID Party Identifier

PHIN Public Health Information Network

PHINMS Public Health Information Network Messaging System

PHINMSG Public Health Information Network Messaging

RDBMS Relational Database Management System

SDN Secure Data Network

SP1 Service Pack 1

SQL Structured Query Language

SSL Secure Socket Layer

TLS Transport Layer Security

Transport Queue

URL Uniform Resource Locator

Worker Queue



#### 1.0 INTRODUCTION

The Public Health Information Network Messaging System (PHINMS) Implementation Guide will assist with the installation, configuration, and upgrade of the PHINMS product which is update periodically. Refer to the PHINMS website at <a href="www.cdc.gov/phin/phinms">www.cdc.gov/phin/phinms</a> for the most current release of PHINMS software.

The PHINMS Implementation Guide provides instructions to correctly install and configure PHINMS to send and receive messages from the Centers for Disease Control and Prevention (CDC) and CDC partners. PHINMS Web Site Topics

- Overview: Contains a summary on the purpose of PHINMS. Announces new PHINMS features and processes.
- **Installation:** This section of the web site provides documentation pertinent to the installation and configuration the PHINMS software. Various other types of PHINMS documents are also available e.g. Acronym and Glossary List, Web Service Adapters, and many more.
- Quick Steps: PHINMS Quick Steps provide an overview of the information needed most often. The Quick Steps are documented for Release 2.8.02. Suggestions to add additional questions can be sent to the PHINMS Web Site point-of-contact using the Support tab.
- **FAQs:** The list of Frequently Asked Questions (FAQs) is stored in this section. The list contains answers to many questions users have previously submitted. The PHINMS Team welcomes questions, suggestions, and/or comments.
- **Support:** The Support section provides contact information for signing up to use the PHINMS Forum, contacting the Help Desk, accessing Online Help, and contacting the Web Site administrator.

#### 1.1 References

NAME	LOCATION	
Quick How Tos	Located at www.cdc.gov/phin/phinms.	
PHINMS Release Notes 2.8.02	Description of supported environments, software requirements, explanation of upgrade path, and a list of new features and bug fixes made since PHINMS release 2.8.00.	
	Located at:	
	http://www.cdc.gov/phin/tools/PHINms/installation.html	

Table 1. References

#### 1.2 Communiqués

The PHINMS Team responds to user's communiqués. Send questions, suggestions, and/or comments concerning PHINMS support or documentation to the PHINMS website using the Contact PHINMS email link located at the top of the home page.



#### 2.0 INSTALLATION REQUIREMENTS

#### 2.1 PHINMS 2.8.02 Tests

PHINMS 2.8.02 has been **tested** on the following:

- Operating systems with 32 or 64 bit version of Java installed:
  - » Windows 2003, 2008 Server (Standard or Enterprise) SP2,
  - » Windows XP SP3, Vista, Windows 7
- Certified Default Database:
  - » HSQL DB 1.8.0.4
  - » Production Qualified Databases:
  - » Microsoft SQL Server 2005,
  - » Microsoft SQL Server 2008
  - » MySQL 5.0,
  - » Oracle 10g release 2,
  - » Oracle 11g release 1,
- Application Servers:
  - » Tomcat 6.0.14,
- Proxy Servers:
  - » IIS 6.0 with Web logic 10.3 plug-in,
  - » IIS 6.0 with Jakarta Tomcat Connector 1.2.14, and
  - » IIS 7 and 7.5 with Jakarta Tomcat Connector 1.2.33

PHINMS has tested the Java Database Connectivity (JDBC) drivers to connect to the supported databases shown in Table 1. Based on the tests performed, no issues were found. PHINMS does not guarantee nor support the JDBC drivers shown below. It is up to the PHINMS customer to decide which JDBC driver to use. The table is provided for reference purposes only.

DB SERVER	VERSION	JDBC DRIVER NAME	ТҮРЕ	VERSION	DATE
MS SQL	2005	sqljdbc.jar	4	1.2.2828	10/11/2007
MS SQL	2008	Sqljdbc4.jar	4	2.0	03/25/2009
Oracle	10g Rel 2	ojdbc14.jar	4	10.2.0.2	01/22/2006
Oracle	11g Rel 1	ojdbc6.jar	4	11.1.0.7.0	08/28/2008
MySQL	5.0.67	mysql-connector-java-5.1.6-bin.jar	4	3.51.27	11/20/2008

Table 2. JDBC Drivers

#### 2.2 System Requirements

The installation of PHINMS 2.8.02system requirements are as follows:

- Windows OS with appropriate bit version of Java installed (32-64 bit)
- 512MB of disk space,
- 1GB of memory,
- local administrator privileges, and
- System administrator privileges on Windows



Ensure all the correct ports, which may be 5088 (default local host port), 443 (Secure Socket Layer (SSL) - Hyper Text Transfer Protocol over Secure Sockets Layer (HTTPS)), and 389 (Lightweight Directory Access Protocol (LDAP)) are open on the firewall.

Once the requirements above have been met, proceed to Section 2.3, Section 2.3, and Section 2.4 can be accomplished simultaneously.

#### 2.3 Apply for a Digital Certificate

When requesting a Digital Certificate Go to <a href="http://ca.cdc.gov">http://ca.cdc.gov</a> and enroll in Secure Data Network. The Enrollment password is provided by the PHIN Helpdesk. Contact the PHIN helpdesk at 1-800-532-9929, to obtain a password and assistance applying for Digital Certificate. Refer to the information below to apply for the SDN PHINMS Program and Activity:

SDN PHINMS Digital Certificate Activities			
Staging	Program = "TEST"	Activity = "PHINMS 2.0"	
Production	Program = "Public Health Information Network"	Activity = "PHINMS 2.0"	

Table 3. SDN PHINMS Digital Certificate Activities

#### 2.4 Request PartyID

To obtain the PHINMS software, email the PHIN Help Desk <a href="PHINTech@cdc.gov">PHINTech@cdc.gov</a>. Information will be required about the organization(s) sending and/or receiving messages. The information will be reviewed and confirmed by a PHINMS support team member and the software download link with a PHINMS PartyID will be emailed to the requestor. Contact the PHIN Help Desk regarding any issues encountered with the PartyID, by sending an email to <a href="PHINTech@cdc.gov">PHINTech@cdc.gov</a>.

A unique PartyID is required for each organization and every organization sending and receiving messages to the CDC. A PartyID uniquely identifies a PHINMS installation, also called an instance or node. The PartyID is included with every message informing the recipient of the originator.

The PartyID is required during installation and becomes a permanent, identifying part of the application. The PHINMS application will need to be reinstalled if the PartyID needs to be changed.

**Note:** When a need to install PHINMS at more than one site or to install more than one PHINMS installation at the same site, a unique PartyID is required for each installation.

The recommended way to install PHINMS 2.8.02 is to download the application from the File Transport Site (FTP) site.



#### 3.0 DOWNLOAD & INSTALL THE PHINMS SOFTWARE

Install the PHINMS 2.8.02 following the steps below:

**Note:** Refer to Section 2.4 if an email was not received with the PartyID information.

1. Navigate to <a href="ftp://sftp.cdc.gov">ftp://sftp.cdc.gov</a> displaying Figure 3.1,



Figure 3.1. Log On As

2. Enter User name, Password, select LogOn displaying Figure 3.1,



Figure 3.2. Phinms 2.8.02 FTP downloads

3. To view this FTP site in Windows Explorer, enter the link in the Explorer bar and select enter. displaying Figure 3.2,



4. Enter User name, Password, select LogOn displaying Figure 3.3,



Figure 3.3. FTP log on

5. Select the PHINMS 2.8.02 folder, displayed in Figure 3.4,

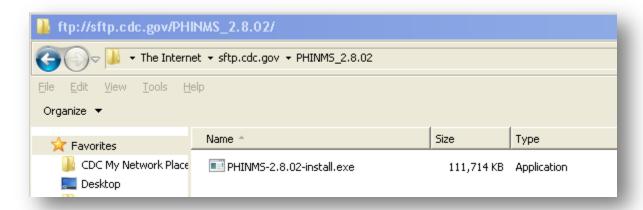


Figure 3.4. Phinms 2.8.02 FTP Windows Build

6. Double-click on PHINMS-2.8.02-install.exe file displaying Figure 3.5,





Figure 3.5. File Download - Security Warning

7. Select Save, to save the application to your local computer and double-click PHINMS-2.8.02 -install.exe,

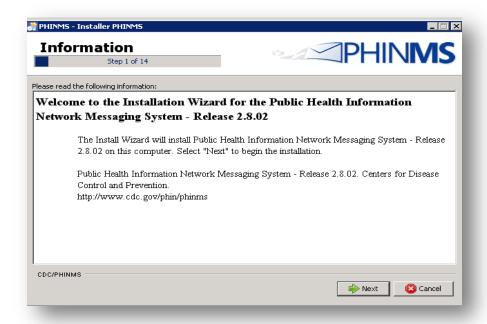


Figure 3.6. Install Shield Wizard Preparation Screens

8. Select Next displaying Figure 3.6,



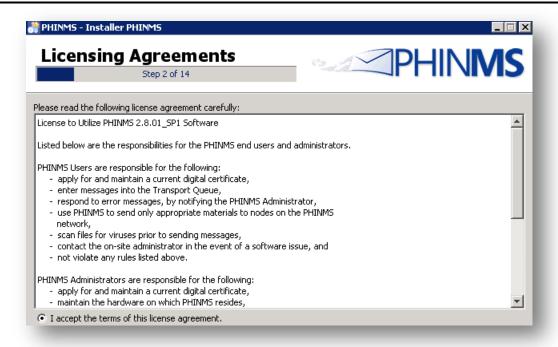


Figure 3.7. End User Agreement Screen

9. Select I accept the terms of the license agreement, select Next displaying Figure 3.7,



Figure 3.8. New Installation or Upgrade Screen

- 10. Select New PHINMS Installation, displaying in Figure 3.8,
- 11. Select Ok to select the default directory or Browse to install to a different directory, displaying Figure 3.9,



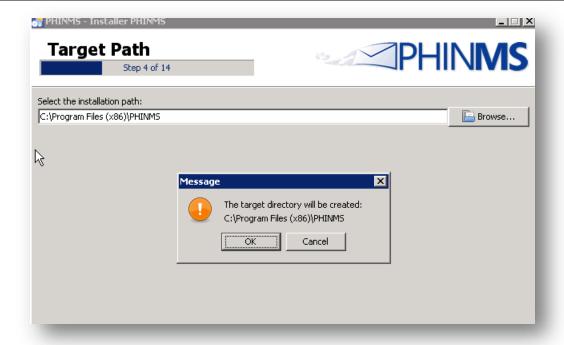


Figure 3.9. The target directory will be created



Figure 3.10. PartyID and Domain Name Screen

12. Enter the PartyID and Domain Name, select Next displaying Figure 3.10,



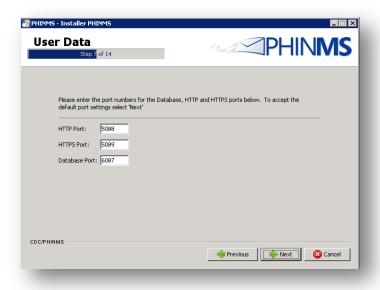


Figure 3.11. Port Numbers Screen

**Note:** The PHINMS default port numbers are 6087 for the Database, 5088 for HTTP, and 5089 for HTTPS.

13. Select Next displaying Figure 3.12 then the registration screen displays, It is optional to enter Business/Organization Name, Name, Email to register the product with the CDC,

**Note:** Currently there is no active registration server. It is advised to not check the box.

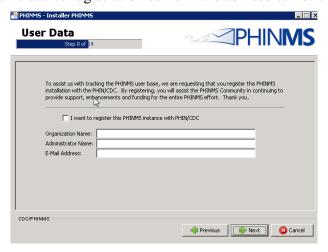


Figure 3.12. Register this PHINMS instance with PHIN/CDC

14. Select Next for PHINMS Core only. Displaying Figure 3.13,





Figure 3.13. Installation Package screen

15. Select Next displaying Figure 3.14,

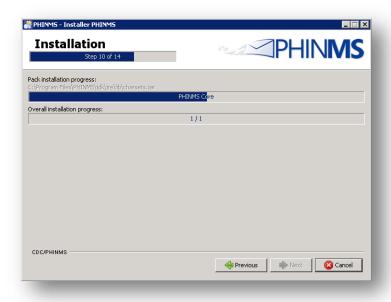


Figure 3.14. Installation

16. Select Next displaying Figure 3.15,



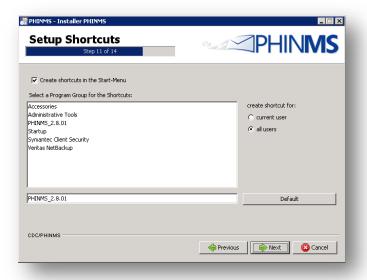


Figure 3.15. Setup Shortcuts

**Note:** Select where the shortcut should be created, if you choose to relocate the shortcut while on this screen after your first choice has been made, choose default to reset this screen.

17. Select Next displaying Figure 3.16,

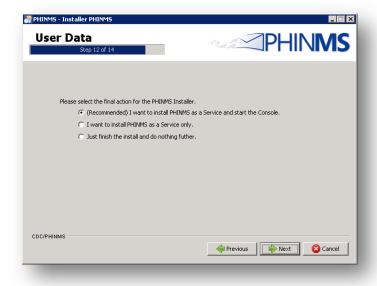


Figure 3.16. PHINMS Installation Options

18. Select how PHINMS is to be installed (i.e., as a Service and start Console, Service only, or not as a Service). Select Next displaying Figure 3.17,



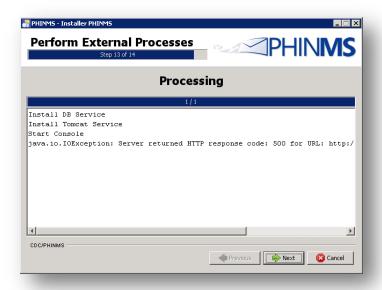


Figure 3.17. PHINMS Processing

19. Select Done to initiate PHINMS for the first time, displaying Figure 3.18, **Note**: The console may appear in front of the Installation Finished window.



Figure 3.18. PHINMS Installation Finished

20. PHINMS Console login screen comes up, displaying Figure 3.19.





Figure 3.19. PHINMS Console Login Screen

21. Enter Username = system and Password = Phinms123 then click Login, displaying Figure 3.20,

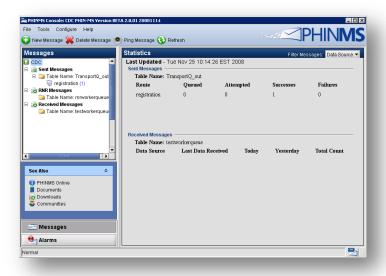


Figure 3.20. PHINMS Console



#### 4.0 UPGRADE PHINMS SOFTWARE

PHINMS 2.8.02 allows the user to upgrade from version 2.8.00 and PHINMS 2.8.01, SP1, HF2, and HF3 only. Prior versions of the PHINMS software will be required to perform a fresh install of PHINMS 2.8.02.

**Note:** The PHINMS upgrade will not overwrite the previous versions. It will install PHINMS 2.8.02 in a <u>new location</u> and pull the configuration files, mainly the TransportQ table configuration information and use this information to configure the new PHINMS 2.8.02 application. This allows the user to have the previous installation intact if there are any problems.

Complete the following steps to upgrade to version 2.8.02 from versions 2.8.00 through HF3:

#### PLEASE FOLLOW THESE STEPS CAREFULLY

- 1. Close the console for the previous version of PHINMS,
- 2. Stop the PHINMS services for the previous version of PHINMS (Windows Services),
- 3. Rename the existing instance of PHINMS to PHINMSold,
- 4. Open the executable file PHINMS-2.8.02-install.exe displaying Figure 4.1, the Install Wizard will take a few moments displaying in Figure 4.1,

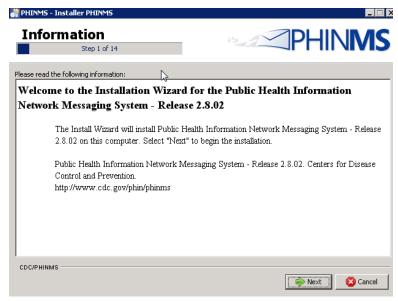


Figure 4.1. Install Shield Wizard Preparation Screens

5. Select Next displaying Figure 4.2,



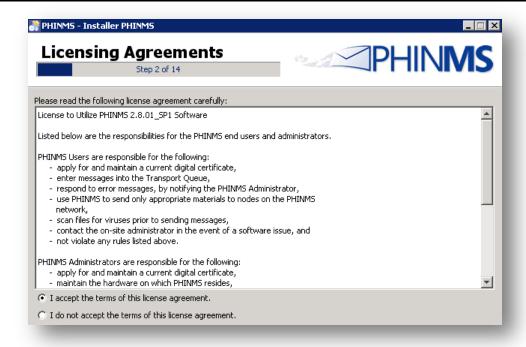


Figure 4.2. End User Agreement Screen

6. Select I accept the terms of the license agreement,



Figure 4.3. New Installation or Upgrade Screen



7. Select Upgrade PHINMS Software, Next displaying Figure 4.3,



Figure 4.4. The target directory will be created

- 8. Make sure the install path is the <u>same path as the previous version</u> **before** renaming the directory to PHINMSold,
- 9. Select Next,
- 10. Browse to the location of the older instance of PHINMS Ex: PHINMSold,

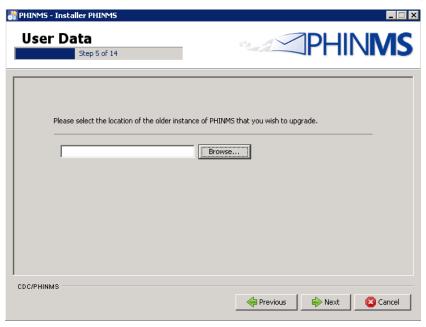


Figure 4.5 The Upgrade location

11. Select Next displaying Figure 4.6,





Figure 4.6. Port Numbers Screen

**Note:** The PHINMS default port numbers are 6087 for the Database, 5088 for HTTP, and 5089 for HTTPS.

12. Select Next displaying Figure 4.7 then the Installation Package screen,



Figure 4.7. Installation Package screen

13. Select Next displaying Figure 4.8,





Figure 4.8. Installation

14. Select Next displaying Figure 4.9,



Figure 4.9. Setup Shortcuts



15. Select where the shortcut should be created, if you choose to relocate the shortcut while on this screen after your first choice has been made, choose default to reset this screen.

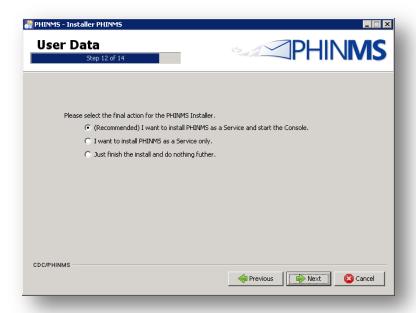


Figure 4.10. PHINMS Installation Options

16. Select how PHINMS is to be installed (i.e., as a Service and start Console, Service only, or not as a Service),

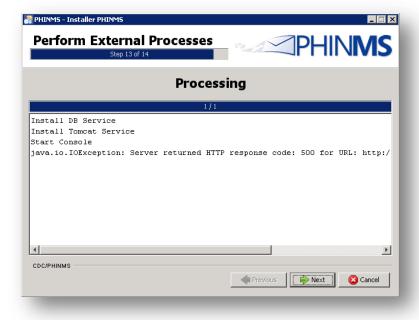


Figure 4.11. PHINMS Processing



17. Select Next displaying Figure 4.11,

**Note**: The console may open infront of the screen capture below.



Figure 4.12. PHINMS Installation Finished

**Note:** The installation has been completed successfully. An uninstaller has been created. There is now an option to generate an automatic installation script to deploy PHINMS with the same configuration on another system.

- 18. Select Done,
- 19. PHINMS Console login screen comes up, displaying Figure 4.13, and





Figure 4.13. PHINMS Console Login Screen

20. Enter Username and Password the click Login, displaying Figure 4.14.

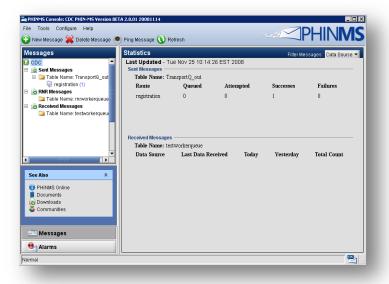


Figure 4.14. PHINMS Console



#### 5.0 CONFIGURE SQL DATABASES

A Structured Query Language (HSQLDB) database containing a Transport Queue (TransportQ) is automatically installed with the PHINMS 2.8.02application. An external database can be created for the purpose of hosting the messaging queue tables. PHINMS 2.8.02will support the following databases for hosting messaging queues:

- HSOLDB 1.8.0.
- Microsoft SQL Server 2005 and 2008
- MySQL 5.0,
- Oracle 10g and 11g.

A HSQL database is provided with the PHINMS installation on the Windows platform as a default database and facilitates testing installation. Evaluation of the tradeoffs between SQL and a high transaction volume Relational Database Management System (RDBMS) such as others listed above is recommended.

All Table scripts needed for PHINMS external database configurations for the databases listed above will be posted on the FTP site (<a href="ftp://sftp.cdc.gov/PHINMS">ftp://sftp.cdc.gov/PHINMS</a>). The provided table scripts are for the Transport Queue, Worker Queue only.

**Note:** To use an external Database (DB) connection, the appropriate JDBC driver must be imported into PHINMS via the PHINMS Console Tools option (section 9.6). DB drivers can also be found on the ftp site (<a href="ftp://sftp.cdc.gov/PHINMS/PHINMS\_Database\_Drivers/">ftp://sftp.cdc.gov/PHINMS/PHINMS\_Database\_Drivers/</a>)

For external DB connection string properties, please refer to the PHINMS Technical Guide



#### 6.0 SENDER INFORMATION

PHINMS Version 2.8.02installation has two components - the Sender and the Receiver. Sending a test message allows the PHINMS Sender to send messages to the TransportQ and to the CDC. Testing the PHINMS installation is a three-part procedure which includes the following:

- ping the PHINMS Sender loopback route,
- ping a configured PHINMS Route. (Requires Collaboration Protocol Agreement (CPA) files have been imported on the receiving side)
- ping the PHINMS CDC Staging Receiver. (Requires Collaboration Protocol Agreement (CPA) files be emailed to <a href="mailto:Phintech@cdc.gov">Phintech@cdc.gov</a>. Refer to Section 6.4 for more information.

Figure 6.1 displays a diagram to assist with understanding the PHINMS authentication process.

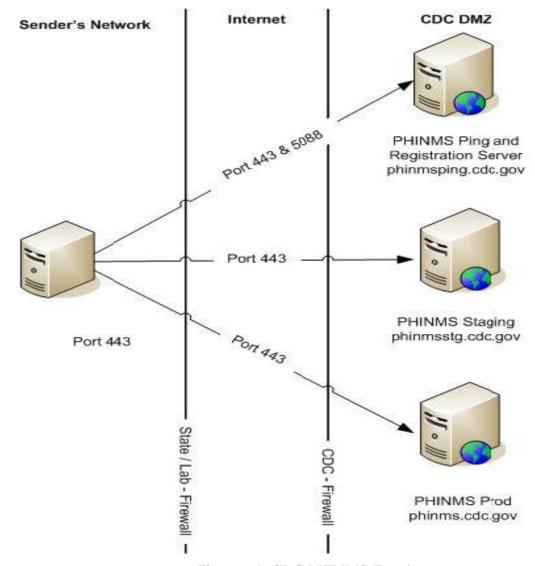


Figure 6.1. CDC PHINMS Topology



#### 6.1 Ping Loopback

The Ping Loopback validates the PHINMS installation was downloaded and installed successfully on the Sender's system. This is not a test to verify messages can be sent outside of a firewall if one is present.

Verify the generated ping loopback is successfully sent to the loopback message processor by completing the following steps:

1. Open the PHINMS 2.8.02 Console displaying Figure 6.2,

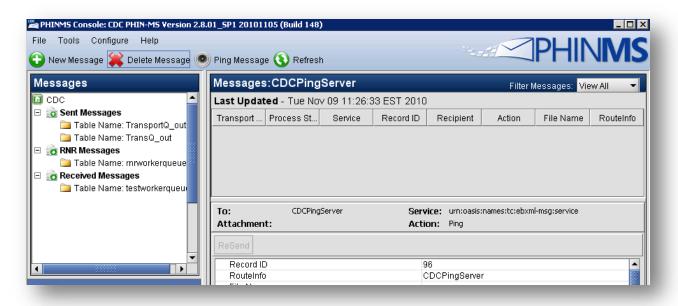


Figure 6.2. PHINMS 2.8.02Console

2. Select Ping Message displaying Figure 6.3,

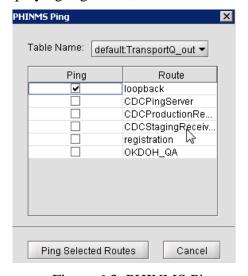


Figure 6.3. PHINMS Ping



- 3. Select loopback,
- 4. Select Ping Selected Routes displaying Figure 6.4, and

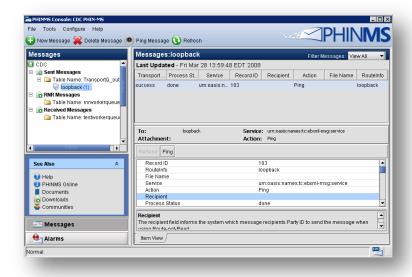


Figure 6.4. Ping Message

5. Select the loopback folder showing the status of the ping on the right-hand side.

**Note:** When the Transport Status is in the state of queued or attempted, select Refresh until the status changes.

#### 6.2 Configure CDC Staging Receiver Route Map

**Note:** Perform these steps only if sending to the CDC. A digital certificate must be obtained for Program TEST, activity PHINMS 2.0 via <a href="https://ca.cdc.gov">https://ca.cdc.gov</a> before a successful ping test can be sent.

The CDC Staging Receiver requires to be configured before sending a Ping. Configure the CDCStagingReceiver using the following steps:

1. Open the PHINMS 2.8.02Console displaying Figure 6.5,



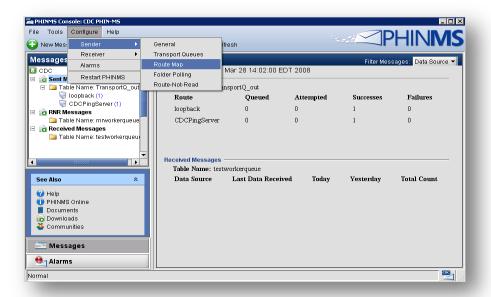


Figure 6.5. PHINMS 2.8.02Console

2. Open the select Configure>Sender>Route Map displaying Figure 6.5,



Figure 6.6. Sender Configuration

- 3. Select CDCStagingReceiver,
- 4. Select Update displaying Figure 6.6,



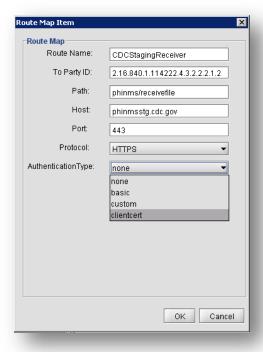


Figure 6.7. Route Map Item

5. Select "clientcert" from the Authentication Type dropdown list displaying Figure 6.7,

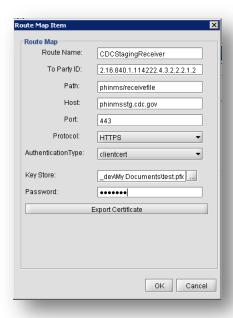


Figure 6.8. CDC Route Map Configuration



- 6. Enter the path to the stored certificate Key Store (.pfx or .p12 file), this is the digital certificate issued to the person who applied for an Secure Data Network (SDN).
- 7. Enter the Key Store Password in the Key Store Password field,
- 8. Select OK, displaying Figure 6.8,

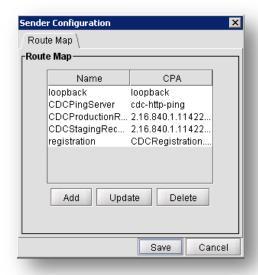


Figure 6.9. CDC Route Map

9. Select Save, displaying Figure 6.9,



Figure 6.10. CDC Route Configuration Successful

- 10. Select OK, and
- 11. Restart PHINMS.
- 12. Go to the PHINMS Console menu select Configure and Restart PHINMS, displaying in Figure 6.11



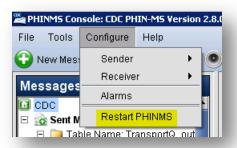


Figure 6.11. Restart PHINMS Console

# 6.3 Ping a Valid PHINMS Route

The Ping Message validates the Sender can connect to the internet and to the selected route Verify the PING Message to the selected route is successful by completing the following steps:

1. Open the PHINMS 2.8.02 Console displaying,



Figure 6.12. PHINMS 2.8.02Console

2. Select Ping Message displaying Figure 6.12,



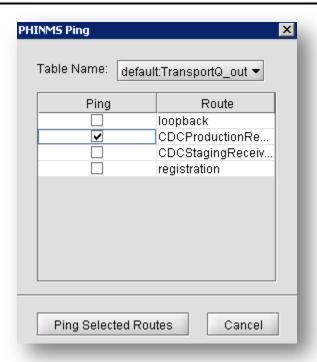


Figure 6.13. PHINMS Ping

3. Select route of choice, (example shows CDCStagingReceiver).

**Note**: You must have a valid digital certificate configured to ping any route requiring client certificate authentication.

4. Select Ping Selected Routes displaying Figure 6.13, and



Figure 6.14. Ping Message



5. Select the Route's folder showing the status of the ping on the right-hand side.

**Note:** When the Transport Status is in the state of queued or attempted, select Refresh until the status changes.

#### 6.4 Email CPA File

PHINMS creates a Collaboration Protocol Agreement (CPA) file for each route listed in the PHINMS Route Map tab of the Sender Configuration panel. The PHINMS Administrator must export the CPA for any route configured and send the related CPA to the receiving site to import into the receiving PHINMS console. To send to the CDC, export and send the PHINMS Helpdesk (Phintech@cdc.gov) the CPA files for the CDC Production Receiver or the CDC Staging Receiver. Only after the PHIN helpdesk has received the CPA file and applied it to the PHINMS Receiver can there be a successful transmission of messages from the Sender to the Receiver.

The CPA files required to be sent are located in directory C :\(PHINMS install directory)\\\\config\sender \\CPA.

**Note:** Information on CPA can be found in the PHINMS Technical Reference Guide.

# 6.5 Export the CPA file

1. Open the PHINMS Console and select the Tools option, displaying in Figure 6.15

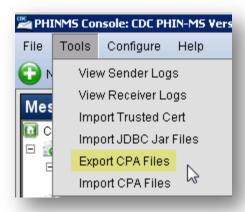


Figure 6.15 PHINMS Tools Option

- 2. Select Export CPA Files
- 3. Select the route to export CPA, displaying in Figure 6.16 below (ex: CDCStagingReceiver route),





Figure 6.16. Export Route CPA

- 4. Select Export Selected Routes, displaying in Figure 6.16 above
- 5. Select Open after browsing to the location where the CPA file will be exported.
- 6. Email the CPA xml file to the appropriate receiving site.
- 7. Once the receiving site has confirmed the CPA file is imported, the following steps can be performed to test the route.

# 6.6 Send Test Payload Message

The send payload message verifies the capability to send an outbound message with an attached file to a Receiver. Ensure the CPA files have been sent to the PHIN Help desk before attempting to send a payload message to the CDC. Refer to Section 9.1 for CPA information.

Send the payload message test to the PHINMS Staging Receiver by completing the following steps:

1. Open the PHINMS 2.8.02 Console displaying Figure 6.17,



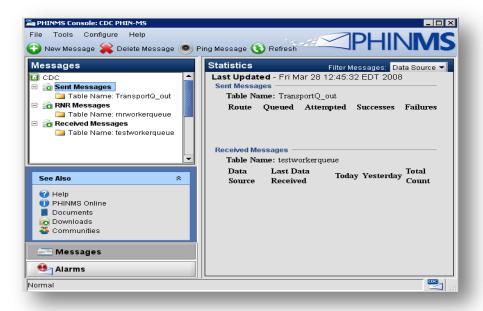


Figure 6.17. PHINMS 2.8.02Console

2. Select New Message from the console displaying Figure 6.18,

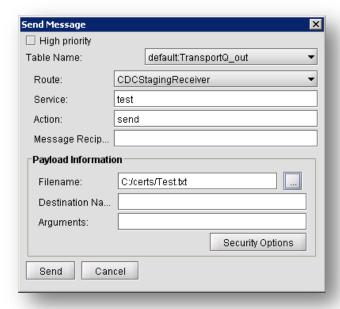


Figure 6.18. PHINMS Ping

- 3. Enter the following parameters provided by the receiving site or if sending to CDCStaging use the parameters below:
  - Route: CDC Staging Receiver,



- Service: test,
- Action: send,
- Message Recipient: optional can be left blank,
- **Filename:** browse for a file to attach,
- **Destination Name:** optional can be left blank,
- **Arguments:** optional can be left blank,
- 4. Proceed to Step 5 if using Security Options and to Step 8 if not,

**Note:** Security Options are optional for encrypting or signing messages.

5. Select Security Options displaying Figure 6.19,



Figure 6.19. Security Options

- 6. Enter the following parameters:
  - check Encrypt Message,
  - select Use LDAP lookup to find encryption certificate,
  - Address: directory.verisign.com:389,
  - BaseDN: o=Centers for Disease Control and Prevention,
  - Common Name: cn=cdc phinms,
- 7. Select OK,
- 8. Select Send displaying Figure 6.20,



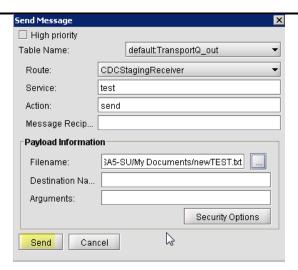


Figure 6.20 Send Message



Figure 6.21. New Message Notification

8. Select OK, Figure 6.21



#### 7.0 RECEIVER INFORMATION

# 7.1 Configure WorkerQ

The Worker Queue (WorkerQ) is the database table used for storing inbound messages. When configured from the Receiver configuration screen in the Console, it is used to drop incoming messages sent to the Receiver. The database configuration needs to be completed before creating WorkerQ table. The instructions to configure a database connection to the external database are in Section 5.0.

If configured from the Sender configuration screen in the Console, it is used to write the responses to polling requests (route-not-read configuration). More information on Sender configuration can be located in the PHINMS Technical Reference Guide.

Create an external database WorkerQ table by following steps below:

1. Open the PHINMS 2.8.02 Console displaying Figure 7.1,



Figure 7.1. PHINMS 2.8.02Console

2. Select Configure>Receiver>WorkerQueues displaying Figure 7.2,





Figure 7.2. Receiver Configuration - Database

3. Select Add displaying Figure 7.3,

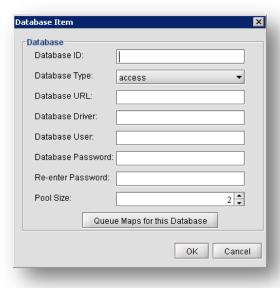


Figure 7.3. Database Item

4. Enter the database items, displaying in Figure 7.4. Refer to Table 4 for an explanation of the values,

TAG VALUE	DESCRIPTION
Database ID	The unique name for the database connection pool, referenced in the queue map. The service map uses the <b>databaseld</b> to map the queue to a specific database. (The unique databaseld is determined by the user.)



TAG VALUE	DESCRIPTION
Database Type	Designates the type of database.
Database URL	The URL to the database. The URL depends on the type of database and driver used such as jdbc:sqlserver://host:portnumber;DatabaseName=database for Microsoft SQL Server and jdbc:oracle://host:port:sid for Oracle.
Database Driver	The type of JDBC driver. The JDBC driver should be appropriate for the type of database such as <b>com.microsoft.sqlserver.jdbc.SQLServerDriver</b> for Microsoft SQL Server and <b>oracle.jdbc.OracleDriver</b> for Oracle.
Database User	This user account is provided by the database administrator for login purposes which is used to automate the login process via PHINMS. A pointer to the database user entry in the Message Receiver's encrypted password store. The value is not the database user but the name of the tag within the password file. The value of the tag contains the actual database user name.
Database Password	This password is provided as part of the user account created by the database administrator for login purposes which is used to automate the login process via PHINMS.A pointer to the database password entry in the Message Receiver's encrypted password store. The value is not the database password but the tag within the password file. The value of the tag contains the actual database password.
Pool Size	The number of database connections to open. When setting the pool size ensure the system can handle the maximum client load while keeping enough memory available.

Table 4. WorkerQ Database Tag Values

5. Select Queue maps for this Database displaying Figure 7.4,

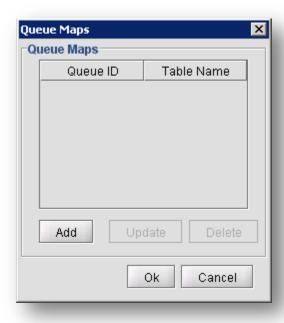


Figure 7.4. Queue Maps

6. Select Add displaying Figure 7.5,





Figure 7.5. Queue Map Item

- 7. Enter Queue Map ID, (The Queue Map ID is determined by the user.)
- 8. Enter Table Name,
  - » Click OK.
  - » Click OK,
  - » Click OK,
- 9. Click Save,

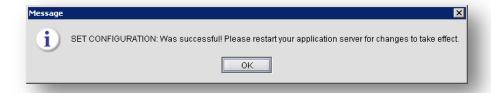


Figure 7.6. WorkerQ Database Configuration Successful

- 10. Select OK,
- 11. From the console menu select Configure, Restart PHINMS.

### 7.2 Create Service and Action Pair

PHINMS 2.8.02 uses message envelopes for each sent message. The envelope has addressing information tags called Service and Action known as character strings. Character strings are logically mapped to an application queue on the receiving side. The Service and Action tags determine the message type.

Create a Service and Action pair by completing the following steps:

1. Open the PHINMS 2.8.02Console displaying Figure 7.7,



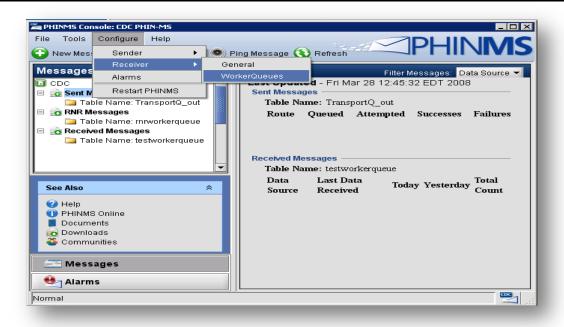


Figure 7.7. PHINMS 2.8.02Console

2. Select Configure>Receiver>WorkerQueues displaying Figure 7.8,

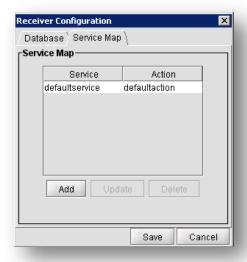


Figure 7.8. Service Map

- 3. Select Service Map,
- 4. Select Add displaying Figure 7.9,



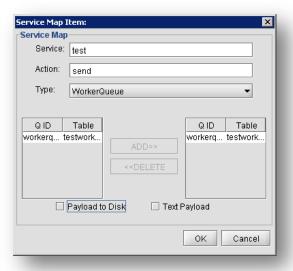


Figure 7.9. Service Map Item

- 5. Enter Service,
- 6. Enter Action,
- 7. Select WorkerQueue from the dropdown list,
- 8. Highlight workerqueue located under Q ID on the left-hand side,
- 9. Select Add,
- 10. Select OK displaying Figure 7.10,

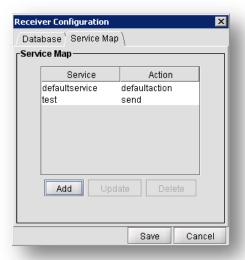


Figure 7.10. Service and Action Added

11. Select Save displaying Figure 7.11,





Figure 7.11. Service and Action Successful Configuration

- 12. Click OK, and
- 13. Restart PHINMS.

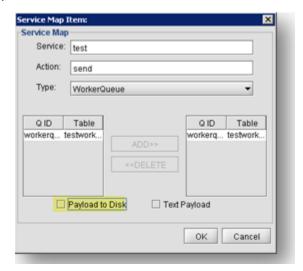


Figure 7.12. Service Map Item

**Note:** When Payload to Disk is checked, display3e in Figure 7.12, the incoming payload is written to disk instead of to the database field. The default location for payload to disk is (ex: *C:\Program Files\PHINMS\shared\receiverincoming* 



### 8.0 UNINSTALL PHINMS 2.8.02

Complete the following steps to uninstall PHINMS 2.8.02:

1. Select Start>Programs>PHINMS>Uninstall PHINMS displaying Figure 8.1,

```
PHINMSUninstaller

C:\Program Files\PHINMS\sc stop PHINMSTomcat6

SERUICE_NGME: PHINMSTomcat6

TYPE
STATE
STOPPED
(NOT_STOPPABLE, NOT_PAUSABLE, IGNORES_SHUTDOWN>)

WIN32_EXIT_CODE
SERUICE_EXIT_CODE
SERUICE_EXIT
```

Figure 8.1. PHINMS Uninstaller screen

2. The DOS window displays the services are stopped and deleted at which time the application uninstaller screen is initiated displaying Figure 8.2,

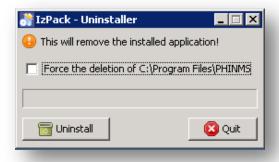


Figure 8.2. Application Uninstaller

3. Select "Force the deletion of the PHINMS install directory folder structure" then click Uninstall displaying Figure 8.3, and



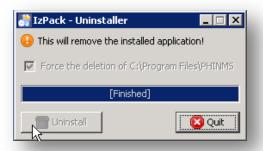


Figure 8.3. Successful Uninstall

- 4. Click Quit.
- 5. Navigate to the PHINMS install directory displaying Figure 8.4,

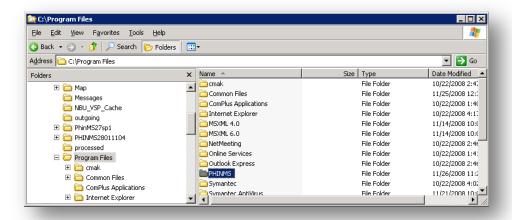


Figure 8.4. PHINMS install directory

6. Delete the PHINMS install directory. You have successfully uninstalled PHINMS 2.8.02.



#### 9.0 ADDITIONAL FEATURES

# 9.1 Import CPA

PHINMS 2.8.02allows the user to import the CPA directly from the PHINMS 2.8.02Console. Complete the following steps to import the CPA:

- 1. Open the PHINMS 2.8.02 Console,
- 2. Select Tools,
- 3. Select Import CPA,
- 4. Select the CPA to import,
- 5. Select Open, and
- 6. Select OK.

# 9.2 View Receiver Logs

The Receiver Logs stores information on the status of received messages and can be viewed directly from the PHINMS 2.8.02Console. Viewing the logs allows users to check the status of received messages. Complete the following steps to view the Receiver Logs:

- 1. Open the PHINMS 2.8.02 Console,
- 2. Select Tools,
- 3. Select Receiver Logs,
- 4. Select the Route from the drop-down list,
- 5. Select Date, and
- 6. Select View displaying the text.

#### 9.3 View Sender Logs

The Sender Logs stores information on the status of send messages and can be viewed directly from the PHINMS 2.8.02Console. Viewing the logs allows users to check the status of sent messages. Complete the following steps to view the Sender Logs:

- 1. Open the PHINMS 2.8.02Console,
- 2. Select Tools,
- 3. Select View Sender Logs,
- 4. Select Route from the drop-down list,
- 5. Select Date, and
- 6. Select View displaying the text.

#### 9.4 Import Trusted Certificate

A Trusted Certificate consists of a root and intermediate CA certificate. When the browser is trying to make an SSL connection, it needs to validate the Certificate Chain of the SSL certificate installed on the proxy server on the Receiver's end. PHINMS Sender verifies the Chain using CACERTS Key Store file. If the Chain does not match, the Sender has to import the Trusted Certificate into the CACERTS Key Store file by using an import option



The user can now import the Trusted Certificate directly from the PHINMS 2.8.02Console. Complete the following steps to import the Trusted Certificate:

- 1. Open the PHINMS 2.8.02Console,
- 2. Select Tools.
- 3. Select Import Trusted Cert,
- 4. Navigate to the location the Trusted Certificate is stored,
- 5. Select the Trusted Certificate (.cer or .pem file) to import, and
- 6. Select Open, successfully importing the Trusted Certificate into the Sender's trusted CA certificate store.

# 9.5 Import JDBC JAR Files

JDBC Jar Files are able to be imported directly from the PHINMS 2.8.02Console. Complete the following steps to import the three (3) JDBC Jar Files:

- 1. Open the PHINMS 2.8.02Console,
- 2. Select Tools,
- 3. Select Import JDBC Jar Files,
- 4. Locate and select the jdbc driver for your database (see Table 1. JDBC Drivers, section 2.1, page 11 for recommended jdbc drivers)
- 5. Select Open,
- 6. A message will indicate a successful import, select OK, and
- 7. Restart PHINMS Tomcat Instance located in the Windows services console.

# 9.6 Change Login Password

PHINMS 2.8.02allows the user to change the Console login password. Complete the following steps to successfully change the login password:

- 1. Open the PHINMS 2.8.02Console,
- 2. Select File,
- 3. Select Change Login Password,
- 4. Enter the Old Console Password,
- 5. Enter the New Console Password and Re-Enter New Console Password,
- 6. Select Change Password,
- 7. Click OK, and
- 8. Restart PHINMS 2.8 Apache Tomcat service.

# 9.7 Sender and Receiver Alarms

PHINMS 2.8.02contains system alarms for the Sender and Receiver. This feature allows the user to acknowledge and enter a resolution for each alarm. Configure the alarm features by completing the following steps:

1. Open the PHINMS 2.8.02Console,



- 2. Select Configure, Alarms,
- 3. Check Report Alarms

**Note:** When the Report Alarms is selected, the alarms can be viewed in the Console and enabling the configuration of the Email Alarms feature.

- 4. Complete the following fields:
  - » SMTP Server required,
  - » User Name,
  - » User Password,
  - » Re Enter User Password,
  - » From Address required,
- 5. Select OK.

#### 9.8 Alarm Resolution

The Alarm Resolution feature allows the user to view error and help messages. It also allows the user to store the resolution information. Take advantage of the Alarm Resolution feature by completing the following steps:

1. Open the PHINMS 2.8.02 Console, Select Alarms located at the lower left-hand side of the console displaying Figure 9.1,

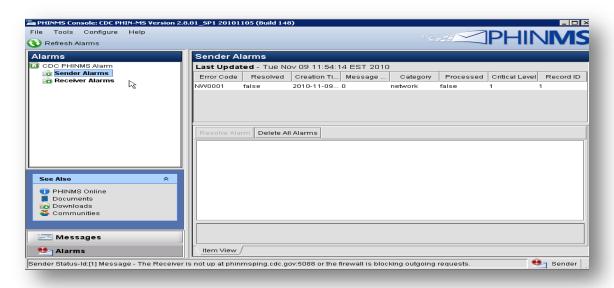


Figure 9.1. Alarms

- 2. Select the Message to review,
- 3. Select Resolve Alarms displaying Figure 9.2,
- 4. The new release also has the ability to Delete All Alarms,



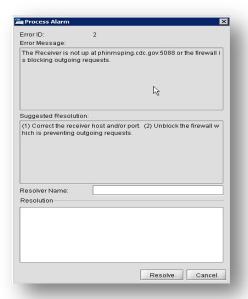


Figure 9.2. Alarm Resolution

- 5. Review the Error Message and the Suggested Resolution,
- 6. Enter the Resolver Name,
- 7. Enter the Resolution,
- 8. Select Resolve displaying Figure 9.3, and



Figure 9.3. Alarm Successfully Processed

9. Select OK.

### 9.9 Folder-Based Polling

This feature makes it much easier for applications to interface with PHINMS 2.8.02. Senders can now configure the Console for Folder-Based Polling. Folder Based Polling allows the Sender to store the messages in a folder and the system will send the messages from the folder instead of a database. The associated route is defined in the Console and does not need file descriptors. Configure the Folder Based Polling feature by completing the following steps:

1. open the PHINMS 2.8.02 Configure,



- 2. select Configure>Sender>Folder Polling,
- 3. check Folder Based Polling,
- 4. select Add,
- 5. populate the Folder Properties,
- 6. select Security Options,
- 7. select OK,
- 8. select Save.
- 9. select OK,
- 10. select the PHINMS 2.8.02Console Restart button,
- 11. create the following three (3) folders in any directory:
  - » Outgoing used to store messages to be sent,
  - » Processed regional file which messages have been processed, and
  - » Acknowledgement stores the message receipt from the Receiver.

# 9.10 Transport Queue Auto Delete

- 1. Open the PHINMS 2.8.02 Console,
- 2. Select Configure>Sender>TransportQueues,
- 3. Select the Transport Queue to be modified,
- 4. Click update,
- 5. Click Queues for this database,
- 6. Select the table to be modified,
- 7. Click update,
- 8. Locate the auto delete section,
- 9. Enable Auto delete,
- 10. Modify Frequency to your desired setting,
- 11. Configure a start date and time,
- 12. Modify Retention Period to your desired setting,
- 13. Click ok, click ok, click save,
- 14. Click ok on the acknowledgement,
- 15. Click configure, and
- 16. Click Restart PHINMS.

# 9.11 Worker Queue Auto Delete

- 1. Open the PHINMS 2.8.02Configure,
- 2. Select Configure>Receiver>WorkerQueues,
- 3. Select the WorkerQueues to be modified,
- 4. Click update,
- 5. Click Queues for this database,
- 6. Select the table to be modified,



- 7. Click update,
- 8. Locate the auto delete section,
- 9. Enable Auto delete,
- 10. Modify Frequency to your desired setting,
- 11. Configure a start date and time,
- 12. Modify Retention Period to your desired setting,
- 13. Click ok, click ok, click save,
- 14. Click ok on the acknowledgement,
- 15. Click configure, and
- 16. Click Restart PHINMS.

# 9.12 Secondary Receiver Decryption Certificate

The new releases of PHINMS contains an option to configure a secondary keystore for decrypting files. This is used when there are two valid certificates on Verisign LDAP. If a sender sends an encrypted file, it is possible the file will be encrypted with a certificate that has not expired.

The primary and secondary keystore locations will allow the receiver to configure both new and old certificates. If a file is received encrypted with the new certificate it will decrypt and if it is encrypted with the old cert, it will still decrypt until the expiration date is reached.

- 1. Open the PHINMS Console
- 2. Select Configure>>Receiver>>General
- 3. Select Security Category
- 4. In the Primary Keystore location, enter the path to the new decryption key
- 5. Enter the password for the new decryption key
- 6. In the Secondary Keystore location, enter the path to the older decryption key
- 7. Enter the password
- 8. Enter the date the old decryption key expires. Format should be: yyyy-mm-dd hh:mm:ss
- 9. Save
- 10. Restart PHINMS

### 9.13 Secondary Sender Certificate

The new releases of PHINMS contains an option to configure a secondary keystore for decrypting polled files. This feature is an enhancement for Route not Read pollers. This is used when there are two valid certificates on Verisign LDAP. If a sender sends an encrypted file, it is possible the file will be encrypted with a certificate that has not expired.

The primary and secondary keystore locations will allow the poller to configure both new and old certificates. If a file is sent to the RnR hub encrypted with the new certificate it will decrypt and if it is encrypted with the old cert, it will still decrypt until the expiration date is reached.

1. Open the PHINMS Console



- 2. Select Configure>>Sender>>General
- 3. Select Security Category
- 4. In the Primary Keystore location, enter the path to the new decryption key
- 5. Enter the password for the new decryption key
- 6. In the Secondary Keystore location, enter the path to the older decryption key
- 7. Enter the password
- 8. Enter the date the old decryption key expires. Format should be: yyyy-mm-dd hh:mm:ss
- 9. Save
- 10. Restart PHINMS

# 9.14 VeriSign LDAP Functionality

When LDAP was enabled on previous versions of PHINMS, the application performed a lookup to VeriSign LDAP Services for the data encryption public key and would append the encryption for each message. This constant VeriSign LDAP lookup would periodically fail if the VeriSign LDAP sever is not reachable. The LDAP service outage would prevent messages from sending until the outage recovered.

To minimize the VeriSign LDAP dependency, the LDAP lookup feature is re-architected in this relese. In his 2.8.02 verision, the PHINMS application has been enhanced to perform a single lookup and then cache the certificate and the expiration date. To maintain secure computing practices, PHINMS performs daily lookups to VeriSign's CRL (Cert Revocation List) Servers to ensure the cached certificate has not been revoked. The use of the VeriSign CRL Services provides the industry standard security measures for certificate usage

- 1. Open the PHINMS Console
- 2. Select Configure>>Sender>>General
- 3. Select the LDAP Category
- 4. Check Use LDAP Key Retrieval
- 5. Save
- Restart PHINMS